

Effective Project Management Helps Alleviate Compliance Issues and Production Backlogs



AT A GLANCE

INDUSTRY

Pharmaceuticals

AREA OF EXPERTISE

Regulatory Compliance

SERVICES PROVIDED

- Project Management
- Organizational Change Management
- Production Scheduling

DURATION

7 months

IMPACT

Immediate actions by Brevitas consultants helped prevent additional compliance issues and enabled our client to continue supplying their product to global markets.

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In order to meet increasing demands for their product, our global pharmaceutical client retained the services of the Brevitas consultants to provide project management leadership to resolve resource constraints, scheduling backlogs, and compliance issues.

Business Challenge

As a leading global pharmaceutical manufacturer, our client was committed to developing an understanding of all regulatory/compliance issues affecting their operations. They required new processes that would help to allocate their resources more appropriately without having a significant impact on their production schedules. There were also concerns surrounding their ability to supply product as planned, in order to meet increasing customer demand.

Our Scope

Brevitas consultants were onboarded to provide expertise and assistance with project management, performance metrics tracking, and production scheduling to allow the client to continue manufacturing product. This approach involved complete lifecycle management of the project and associated change management activities, through effective communication and stakeholder engagement.

Value Added

- Assisted client in planning and organizing day-to-day operations, leveraging constraint theory and lean methodologies
- Developed metrics to highlight the performance of individual departments
- Created a production schedule that better met demand requirements
- Communicated risks and issues through regular status reporting
- Highlighted resource constraints
- Prioritized activities based on their impact on production
- Analyzed corrective actions and change controls on a monthly basis
- Facilitated meetings with both internal and external stakeholders
- Worked with coaches and leaders to gain their buy-in & support
- Managed Subject Matter Expert (SME) workloads and conflicting schedules

Results Achieved

- Organized and tracked the status of over 100 corrective actions and change control documents
- Provided a clear view to senior leadership on how their departments were performing
- Implemented process improvements into the production schedule
- Documented "lessons learned" and created a handover report for future planners